



OPPORTUNITIES TO EQUITABLY EXPAND BIKESHARE

LEARNING FROM THE COVID-19 PERIOD

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INTRODUCTION

Bikeshare programs have been lauded for their capacity to generate benefits across diverse policy areas including health, mobility, and environmental impact (Fishman 2016; 2020). Yet, scholars have also highlighted the substantive barriers to the use of bikeshare by diverse members of the public, particularly low-income and/or minority populations (Fishman 2016; McNeil et al. 2017; Shaheen, Guzman, and Zhang 2010).

While bikeshare users are likely more diverse than other cyclists across the metrics of gender (Wang and Akar 2019), income, and race/ethnicity, they still remain more white, higher income, and male than the general population (Buck et al. 2013). As bikeshare systems have grown exponentially over the last two decades (Fishman and Shaheen 2021), it is imperative that system operators, infrastructure offices, and city governments work to distribute the benefits of bikeshare broadly across the population.

Successful policy interventions that serve low-income and minority communities through bikeshare have been difficult to craft and hard to implement (McNeil et al. 2017; Howland et al. 2017). Programs such as reduced fares, extended hours of service, or trial memberships, have not substantively increased use by target population groups. Furthermore, low-income areas that *do* feature bikeshare stations tend to generate fewer trips than higher income areas (Caspi and Noland 2019).

However, it is quite difficult to determine the rationale behind this lack of engagement. It is unclear in the existing scholarship and policy environment whether bikeshare as a system is not appealing to low-income and minority populations, or, if given the right kind of policy intervention and spatial distribution of service, bikeshare systems could provide an attractive mobility option that builds greater accessibility for low-income and/or minority groups.

The onset of the Covid-19 pandemic offers a unique opportunity to test whether the dominant socioeconomic and demographic character of bikeshare users as more white and higher income is persistent, or, conversely, if use patterns exhibit more diversity in response to such a dramatic, exogenous event.

The beginning of the pandemic immediately affected mobility across the totality of the population, who had diverse mobility practices and were able to respond to the pandemic in different ways. For example, whitecollar workers were able to work remotely while bluecollar and essential workers had to continue commuting. Therefore, the effect size of the pandemic as such a uniform and total event, can shed light on how different populations changed their use of bikeshare services.

The character of changes in bikeshare use during the pandemic can particularly help orient future policy that promotes more equitable and diverse bikeshare programs. If, during the Covid-19 pandemic, bikeshare

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use changed in ways that led only to sustained or greater use in high-income and/or white areas, this would suggest that the existing bikeshare system supports travelers with an already high disposition towards bikeshare, but is unable to support the needs of diverse users in a time of crisis.

However, if use patterns during the pandemic shift in ways that exhibit positive changes across more socio– economic and demographically diverse geographies, this would suggest that diverse users found benefits in this system during the crisis.

In the later scenario, bikeshare can provide a necessary mobility service—supplying a wide range of the population with a low-cost, non-energy intensive option in a time of need—an example operators and policymakers should work to build on.

In the following analysis, we describe how the dynamics of the Covid-19 pandemic may have altered the dominant socioeconomic and demographic use patterns that historically characterize bikeshare systems.

- We measure the effect of the onset of the Covid-19 pandemic on one key metric, average daily bikeshare trip durations, using the case study of the Indego bikeshare system in Philadelphia.
- 2. We employ this key metric in modeling frameworks to assess change across diverse populations during the pandemic period. Changes are first analyzed at the system-wide level to determine whether average trip durations changed substantially during the Covid-19 period.
- 3. We look at subsets of the data based on the geographic location of bikeshare stations. At this stage, we group the data based on Philadelphia's planning districts, which are highly varied socio–economic and demographic areas of the city.

Our results demonstrate that the effect of the Covid-19 pandemic on trip duration is substantial and positive both at the system level, and, across all the planning districts we analyzed. Together, these findings signal that diverse populations increased bikeshare travel times in essentially the same way during the pandemic, which suggests that bikeshare provided necessary mobility during the crisis. Planners can build on this example by expanding the opportunities to utilize bikeshare services across more diverse geographies and thereby build on the positive energy generated around bikeshare use during the pandemic.

PHILADELPHIA: AN IDEAL CASE STUDY

Philadelphia's bikeshare system provides an ideal case study to investigate the opportunities for equitable expansion of transportation services. First and foremost, the Indego system, from its inception, has considered equity to be at the forefront of its planning concerns (Krykewycz et al. 2010; Howland et al. 2017). Second, Philadelphia features a highly racially and socioeconomically segregated geography, as reflected in the populations that constitute the city's planning districts (Table 1 and Figure 1). In the last two years, the Indego system has undergone a substantial geographic expansion, including locating new stations in more outlying, low-income, and minority areas (Pulcinella 2021). Nonetheless, third, the dominant distribution of bikeshare stations across Philadelphia exhibits a skewed concentration in higher income and more white areas of the city.

The spatial distribution of stations across census tracts and planning districts is presented in Figure 2.¹ Substantial areas of Philadelphia have no bikeshare stations, including the entirety of Northeast and Northwest Philadelphia, and much of North and Southwest Philadelphia, as well. In the areas that do feature stations, they exhibit patterns of clustering near Center City, Philadelphia's commercial and government center. Almost half of all bikeshare stations are found in the Central district, and greater than 40% of stations are located districts that directly border Center City (Table 2).

1 Note that all visual and tabular descriptions and discussion of station distributions in Philadelphia reflect data from Summer 2021 when this study was conducted. New stations added from Fall 2021 to the present are not reflected

	PHL	Tracts w/ Bikeshare Stations	Central	Lower North	Lower South	River Wards	South	University Southwest	West	West Park
Income	4.59 x 10⁴	5.91 x 10⁴	7.86 x 10⁴	3.22 x 10⁴	4.88 x 10 ⁴	4.64 x 10 ⁴	6.07 x 10⁴	4.32 x 10⁴	3.49 x 10⁴	4.48 x 10⁴
(2019 \$)		(1.32 x 10⁴)	(3.27 x 10⁴)	(-1.37 x 10⁴)	(2.89 x 10 ³)	(4.51 x 10²)	(1.48 x 10⁴)	(-2.70 x 10³)	(-1.10 x 10⁴)	(-1.17 x 10³)
Non-White	59.34	43.86	34.22	71.19	44.53	42.47	42.32	69.12	92.31	85.07
(%)		(-15.48)	(-25.12)	(11.85)	(-14.81)	(-16.87)	(-17.02)	(9.78)	(32.97)	(25.73)
Population Density (persons/ sq. mile)	1.10 x 10⁴	1.49 x 10 ⁴ (3.85 x 10 ³)	2.83 x 10⁴ (1.72 x 10⁴)	2.42 x 10⁴ (1.32 x 10⁴)	4.24 x 10 ³ (-6.83 x 10 ³)	1.84 x 10⁴ (7.32 x 10³)	2.65 x 10⁴ (1.54 x 10⁴)	3.53 x 10⁴ (2.43 x 10⁴)	3.22 x 10⁴ (2.12 x 10⁴)	1.43 x 10 ⁴ (3.18 x 10 ³)
Unemployment	9.17	6.36	4.25	12.39	10.31	9.31	7.87	8.31	11.90	7.94
(%)		(-2.81)	(-4.92)	(3.22)	(1.14)	(0.14)	(-1.3)	(-0.86)	(2.73)	(-1.23)
Car Access	30.07	37.83	36.15	42.97	29.21	26.18	31.73	44.15	43.98	32.67
(%)		(7.76)	(6.08)	(12.9)	(-0.86)	(-3.89)	(1.66)	(14.08)	(13.91)	(2.6)
Bachelor's	17.31	28.25	33.15	13.36	14.46	14.78	21.57	19.43	12.13	16.17
Degree (%)		(10.94)	(15.84)	(-3.95)	(-2.85)	(-2.53)	(4.26)	(2.12)	(-5.18)	(-1.14)

TABLE 1: MEAN VALUES FOR POPULATION CONTEXT VARIABLES²

Note: PHL = Philadelphia. Difference from the Philadelphia mean is reflected in parentheses.

PANDEMIC PERIOD BIKESHARE USE

Bikeshare use, as reflected by trip durations, changed dramatically in Philadelphia during the Covid-19 pandemic, particularly at the outset of the public health crisis in spring/summer 2020. The substantial increase in trip durations at the beginning of the pandemic are shown in the time series plots in Figure 3, in average bikeshare trip durations for both the overall Indego system and for each planning district.

It is important to note that use patterns differ across planning districts, which are reflected in the range of trip duration values (on the y axis) across the districtlevel plots in Figure 3b. Nonetheless, the general trends regarding bikeshare use and the pandemic are clear; there is a very large increase in trip duration at the outset of public health interventions (lockdowns, quarantine, etc.) initiated in response to the COVID-19 pandemic. This increase is consistently present across different planning districts that are typified by stark differences in race and socioeconomic status. This dramatic increase is sustained across the summer of 2020, with growth slowing down by fall 2020 and returning roughly to pre-pandemic patterns in 2021, as public health interventions eased with the onset of vaccination.

By zooming in on bikeshare trips taken in the month of May, which we found to be the month with the longest trip durations on average (Davidson et al. 2022), we can see even more clearly the extent to which early pandemic use differed from baseline conditions. In the empirical cumulative density functions for trip duration, 2020 trips display noticeably different distributions than either 2019 or 2021. For example, the 75th percentile for trip duration (which can be determined by locating 0.75 on the y axis and the corresponding value at the point on the x axis for trip duration) is 40 minutes in 2020, roughly double that value for 2019 and 2020 (see Figure 4).

² Reproduced from (Davidson et al. 2022). Data reflect 2019 American community five-year estimates.

FIGURE 1: DISTRIBUTION OF PERCENT OF POPULATION IN POVERTY³

(a) Non-White



(b) Across Philadelphia Tracts and Those that Feature Bikeshare Stations





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3 Data reflect 2019 American community five-year estimates.

FIGURE 2: INDEGO BIKESHARE STATION LOCATIONS ACROSS PHILADELPHIA

Bikeshare Stations

Note: Tracts and planning districts with bikeshare stations highlighted⁴

TABLE 2: DISTRIBUTION OF BIKESHARE STATIONS ACROSS PLANNING DISTRICTS⁵

Planning District	Bikeshare Stations (n)	Bikeshare Stations (%)
Central	84	49.70
University–Southwest	23	13.61
South	20	11.83
Lower North	27	15.98
West	7	4.14
West Park	3	1.78
River Wards	1	0.59
Lower South	4	2.37

4 Adapted from (Davidson under review)

⁵ Reproduced from (Davidson et al. 2022)

FIGURE 3: TIME SERIES FOR AVERAGE DAILY BIKESHARE TRIP DURATION PER DAY AND BY TREATMENT PERIOD AT:

Note: The y-axis range varies across planning districts. Seven-day rolling averages are presented. Planning districts that feature a truncated time series reflect that there were no bikeshare stations in those districts at that time period.

FIGURE 4: EMPIRICAL CUMULATIVE DENSITY FUNCTIONS OF MAY TRIP DURATIONS

The results of time-series regression models that investigate the effect of the pandemic on bikeshare trip durations in Philadelphia reinforce the visual findings in Figure 3 (model results not presented here (see Davidson et al. 2022)). The effect of the pandemic is highly statistically significant and associated an increase of approximately 7.46 minutes on trip durations across the Indego system. The effect of the pandemic on trip durations was also positive and highly statistically significant across each of the planning districts, ranging from about 5 minutes (West Park) to around 12.5 minutes (Lower South).

Together, these results reinforce the finding that the pandemic led to substantial increases in bikeshare use, and that this increase manifested across quite diverse population groups. Recall that the socioeconomic and demographic nature of each district differs greatly from one another, and that there was a substantive level of variability and volatility in bikeshare use patterns across the districts in the pre-pandemic period. The stable and constant impact of the pandemic, as described in the regression results, suggests a strong and consistent trend; irrespective of population characteristics, bikeshare use increased substantially in the pandemic.

IMPLICATIONS FOR BIKESHARE POLICY

The results of this analysis signal that low-income and high-minority populations displayed a high likelihood to increase bikeshare use during the pandemic, reflecting the general population increase in bicycle use overall during this period (Buehler and Pucher 2021). This finding suggests that any previous dis-propensity to use bikeshare by such populations in the past may be more likely due to policy frameworks rather than a dispropensity to travel by bicycle.

Our findings importantly foreground that low socioeconomic and minority populations could garner increased accessibility through bikeshare if programmatic system expansions locate specifically in more distant geographic areas beyond the existing reach of the system. We glean from these findings that bikeshare systems are already, and can grow further into an increasingly prominent, affordable, and non-energy intensive choice among mobility options. We suggest three specific ways that bikeshare operators can build on the examples of use during the pandemic:

- Better understand changes in use during the pandemic. Broad-based growth in bikeshare use at the outset of the pandemic is an important motivation for bikeshare operators and policymakers to think of their systems as a necessary mobility service. Such actors will be able to understand how their systems are chosen and utilized better by growing their knowledge of user characteristics and choices. To infer implications among such a diverse population of users, we recommend qualitative interviews to better understand what led to the kinds of dramatic changes in use during pandemic, which can in turn be employed to bolster policies that support expanded use.
- 2. Build synergies with safe infrastructure. Among the myriad changes to society during the pandemic, the public health crisis allowed public agencies to quickly enact programs to support recreating in a socially distant fashion that were also exemplar cases of safe infrastructure. The closure of Martin Luther King Drive is the most prominent example of this phenomenon in Philadelphia. The 4.5-mile roadway before the pandemic functioned generally as an auxiliary to Interstate 76, and featured almost entirely motorists, often traveling at unsafe speeds. After the closure to automobiles at the beginning

of the pandemic, MLK became one of the most used cycling and pedestrian paths in the state of Pennsylvania (LoBasso 2020). We believe that some of the trip duration increases during the pandemic were in response to these major infrastructure interventions. Bikeshare system operators can benefit by coordinating their planning of new services with other agencies engaged in planning new, safe, cyclist-serving infrastructure such as protected bike lanes or additional road closures.

3. Serve previously excluded populations. Finally, the results of our study paint a consistent portrait: in the crisis of the pandemic, benefits afforded by bikeshare were utilized by very diverse population groups. While bikeshare users historically tend to be disproportionately white, upper income, and male, use patterns during the pandemic period suggest a change in this trend towards greater diversity. This finding should inspire bikeshare operators to grow the social and spatial reach of their networks into areas and communities who have historically been underserved. We commend the Philadelphia Indego system's recent work on this front, with their system expansions in 2021–22. Bikeshare operators in all cities will better serve their communities with the necessary mobility services they provide by building on examples from the pandemic and equitably expanding their systems in the future.

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